



Resilience and specialist operations team briefing note:

Major Incident Mandatory e-Learning & Refresher Training

A Major Incident could be declared at any time and so it is important that everyone is reminded of the role of the first resource arriving on scene, and the actions we need to take to ensure that we can provide the very best level of care to anyone who is involved.

The ongoing <u>Manchester Arena Inquiry</u> has shown that the Emergency Service response to a large-scale incident needs to be more



effective and so it is important that we all reflect on the learning that is being shared. Thankfully large-scale incidents such as these do not happen every day, however this does mean that it is extremely important that we are ready to respond to such an incident and not become complacent that "it won't happen here".



It is important that we learn from what has happened in the past. Joint Organisational Learning from the <u>National JESIP team</u>, allows us to view not just learning from exercises and incidents, but also the notable practise that is observed. We also carry out internal debriefs following any significant, critical or major incident. Debriefing is an important part of any incident response that we make, assuring ourselves that any plans, policies or

procedures that we have are fit for purpose. Where any learning or notable practise is identified, this contributes to developing our response to future incidents.

To help us prepare for such incidents, we have a number of different tools available to us.

These Take Five to Prepare briefings have been designed to remind us all how we should be prepared for and how we will respond to different types of incidents. In addition to these monthly briefing notes, we also have regular multi-agency exercises to help us test our plans and work closely with our multi-agency partners to ensure our joint response is as robust as it can be.







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The Resilience & Specialist Operations Team have now launched ten Continuous Professional Development modules on the Evolve Learning Platform to help all staff keep up to date on how we need to respond to a variety of incidents.

The following links can be used to access these CPD modules:

eastamb: Emergency Preparedness eLearning

- Emergency Preparedness: Module 1 Chemicals
- Emergency Preparedness: Module 2 Biological
- Emergency Preparedness: Module 3 Radiological
- Emergency Preparedness: Module 4 Nuclear
- Emergency Preparedness: Module 5 Explosives
- Emergency Preparedness: Module 6 First Resource on Scene
- Emergency Preparedness: Module 7 Individual Chemical Exposure
- Emergency Preparedness: Module 8 Triage
- Emergency Preparedness: Module 9 Railways
- Emergency Preparedness: Module 10 JESIP

Mandatory Training for All Staff

In addition to the above, the Essential Care Skills Resilience module for this year looks at Major Incidents and the Trust's response to a Marauding Terrorist Attack. *This module is mandatory for all staff* and you can access it using the following link:

Program: Major Incident Refresher - 2022 (2yr renewal) (eastamb.nhs.uk)

To support all of this learning, we also have our <u>Emergency Preparedness SharePoint</u> site. This can be accessed via the new link on the Trust issued iPad and computers as well as being accessed using the QR code below.



